

2011 Annual Report 2012 Forecast

June 2012 Chambersburg, PA

A MESSAGE FROM THE BOROUGH MANAGER

Jeffrey Stonehill



In what has come to be known as the most challenging of economic times, Chambersburg's Town Council, has approached the challenge with tough determination and stalwart persistence. Our fiscal year,

our budget year, is the same as the calendar year. Therefore, each fall, the Borough needs to make important decisions to set in motion for the following year. A budget is a plan - it is not an accounting of money but rather a forecast of how much revenue the Borough anticipates it will collect and how many expenses it plans on incurring. One might call it a spending plan. The accounting or record of past transactions is called the audit. In Chambersburg, our annual audit or Consolidated Annual Financial Report (CAFR) is published each spring around the same time as this newsletter. The CAFR is very helpful at determining future decisions. But the budget adopted each December is approved well before the audit can be made. Therefore each fall the Borough makes important decisions for the upcoming year based on forecasts, trends, analysis of revenues, and the expenses that are anticipated for the upcoming year.

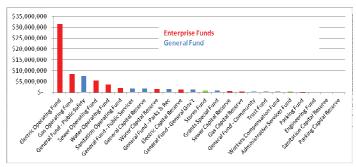
The budget is a spending plan, a roadmap for the upcoming year.

Unlike the federal budget which is wildly confusing and out of balance, your local township, city or borough budget must be in balance, cannot use gimmicks or tricks, is published before adoption for all to read, and thoroughly debated in open public meetings so that Council can hear all manner of opinion. Yet because of its openness, the local budget is honest and therefore somewhat sobering. The number one question we get from those who review the budget is "isn't there some other pot of money, some other trick to balance the budget that I am not seeing?" Chambersburg's

budget is fairly straightforward - money in versus money out. The utility departments are what make our budget large and complex because the balance of our governmental operation is fairly simple.

The vast majority of our budget is the utilities; general operations such as police, fire, recreation and highway are kept separate from electric, water, sewer, natural gas, and trash.

First, to lend some perspective to the dramatic importance of the utilities versus the balance of Borough operations:



The utilities (the "enterprise funds") of the Borough, account for the preponderance of the Borough annual spending. Further, the Electric Department alone eclipses all other operations of the Borough. Even though the utilities face some challenges, we are fortunate that the utility operations are sound. Going forward some of these challenges are:

- Significant infrastructure needs in water and sewer
- Limited service areas and customer base upon which to expand
- Inelastic rates; when they rise, they encourage less use of utilities
- Anecdotal pressure from regional utilities; they market their rates (often not comparing apples to apples) to our customers, who often fail to grasp the cooperative nature of our venture and the many benefits of operating our own community systems
- The pool; the strength of our utilities is the pool nature of our users. The more users and

- the more use by the users, the less everyone pays; conversely, when the economy is bad and users use less, everyone feels the effect
- Overreaching state and federal agencies who look to impose big utility mandates on our small independent community systems

However, their future remains bright. Our utilities are well managed, leaders in their fields, the biggest such municipal utilities in Pennsylvania, and well positioned to address these varied challenges.

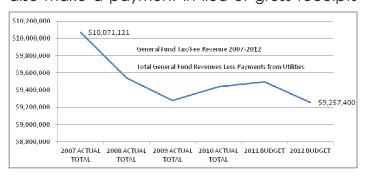
Chambersburg is unique. We have the largest community electric system in Pennsylvania. We are one of only two community natural gas systems in Pennsylvania. We are national leaders in municipal electricity, gas, water and sewer. Our prominence translates into low rates and local control.



Reliable Public Power Provider

In 2012, Chambersburg's Electric Department was once again awarded the RP3 designation as one of only 94 "Reliable Public Power Providers" among approximately 2000 municipal systems in the United States.

The challenge of 2011, 2012, and probably 2013, will be a decline in non-utility revenues. The Borough does not collect a lot of taxes. Our citizens pay a lot of taxes but most of those tax payments do not go to the Borough. In fact, the taxes our citizens pay do not even cover most of the basic operations of the Borough. All the tax money collected is kept for general government operations such as police, fire, recreation and highway. In addition, the utilities also make a payment in lieu of gross receipts



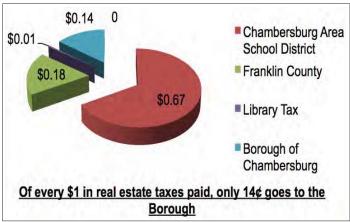
tax to the general government operations as well. The decline in these tax revenues has really challenged the Borough to keep providing non-utility services at the same level.

In 2012, the Borough will again levy a real estate tax rate of 20 mils. This costs the average property owner with an assessed value of \$16,454 a full non-discounted tax bill of \$329 per year. In Franklin County, it is difficult to determine your property's assessed value without checking at the County offices because it is not the same number as the price at which you bought your house. This levy generated \$3,527,832 in revenue for the Borough in 2010, the last full year, and is estimated to generate \$3,565,000 in 2012.

The Borough has not had a Real Estate Tax increase since 2007.

Borough Real Estate Tax Rate							
2006	2007	2008	2009	2010	2011	2012	
17	20	20	20	20	20	20	

All the other real estate taxes you pay do not go to support Borough operations:



The approved budget did not have a Real Estate Tax increase in 2012; but did include...

- Eliminate 25% of parks and trail maintenance (which includes one employee)
- Eliminate the Borough Engineer's position and the Highway Crew Leader position in the Highway Department
- Eliminate the Deputy Fire Chief position in the Emergency Services Department

- Eliminate two open Police Officer positions and one open clerical position in the Police Department. Eliminate one of the K-9 units through retirement. Eliminate participation of two Fire Department employees on SET Team.
- Wage freeze for all non-bargaining employees including managers and assistants
- Elimination of 50% of the previous-agreedupon raise for AFSCME members (4% to 2%)
- Eliminate eight firefighters mid-year in 2012.

While adopting the 2012 budget, Council considered the following changes to the Real Estate Tax:

- 1. The real estate tax is the only tax that Town Council can adjust year-to-year. Set at 20 mils since 2007, the yield from this tax (estimated \$3,565,000 in 2012) is not even enough money to run the Police Department alone. All our neighboring townships utilize the Pennsylvania State Police exclusively. The Borough maintains its own department. In 2012, the estimated cost of the Borough police force will be \$4,143,000 or \$578,000 more than all the real estate taxes the Borough collects. The first suggestion was to collect enough real estate taxes to, at the very least, pay for the full cost of the Police. Instead, Council adopted a plan to trim police expenses.
- 2. Seeing that all the real estate taxes do not cover the cost of the Police Department, and that the real estate tax is the only tax that Town Council can adjust on an annual basis, it was suggested that Council consider a separate levy of a dedicated Fire Tax to help pay for emergency services. Right now, the Borough uses proceeds from ambulance service to support the fire and EMS services of the Borough. The proceeds from ambulance service are not enough to cover the full cost of operations of the Emergency Services Department. All our neighboring townships utilize volunteer fire companies. The Borough is one of the only towns in our part of Pennsylvania to pay for professional firefighters. Instead of levying a Fire Tax, as was suggested, Council adopted a plan to rely on our own volunteer fire fighters more and trim fire expenses.

3. Seeing that all the real estate taxes do not cover the cost of the Police Department, and that the real estate tax is the only tax that Town Council can adjust yearly, it was suggested that Council consider a slight real estate tax increase for park and recreation maintenance. Right now, the Borough uses earned income taxes to pay for parks and recreation services but, in a down economy, these earned income taxes are not enough to cover the full cost of operations. The Memorial Park Pool covers all its own expenses, the Eugene C. Clarke Jr. Community Center is sound, but general park maintenance is in jeopardy. Instead of an increase in real estate taxes, Council adopted a plan to cut one of four full time parks maintenance employees thereby trimming park expenses.

While these were tough decisions, staff recognizes and respects that authority of Town Council. Finally, given the tough fiscal times in which we live, we recognize that tax increases are not just unpopular, but they may be impractical. Of course, in a labor environment where wages and benefits increase due to contracts, it may be only a matter of time before Council must revisit the general fund revenue issues. We are truly blessed that our forefathers dedicated the community utilities to the public trust. If not for these utilities, the Borough would be in much more dire shape. In fact, most of the Borough budget and Borough operations are utility operations. However, with respect to the remainder of non-utility operations (police, fire, recreation and highway), Town Council will continue to be challenged until and unless the local economy rebounds to previous levels of economic prosperity.

Funded By Taxes:	Funded By Fees:
• Police	• EMS*
• Fire	• Recreation*
• EMS*	
• Recreation*	
General Highway	

*EMS, the Pool and Recreation Programs are funded by user fees while Parks and Fire are funded through taxes.

General Fund Revenues (Sample) By Type									
Real Estate Tax		Deed Transfer Tax		Earned Income Tax		LST Worker Tax		Ambulance Receipts	
2011	\$3,523,898	20 mil	\$251,816	1%	\$1,578,210	.05%	\$691,809	\$52/year	\$804,820
2010	\$3,527,832	20 mil	\$255,899	1%	\$1,501,053	.05%	\$727,887	\$52/year	\$793,630
2009	\$3,521,879	20 mil	\$275,141	1%	\$1,540,228	.05%	\$804,923	\$52/year	\$721,456
2008	\$3,449,745	20 mil	\$561,431	1%	\$1,731,357	.05%	\$770,773	\$52/year	\$660,398
For illustration, the cost of the Police Department in 2012 is anticipated to be: \$4,143,210									

BOROUGH FACES TOUGH ECONOMIC REALITIES

William F. McLaughlin President, Town Council



The past year has been a journey into uncharted territory for the Borough of Chambersburg. There are no trails of safe passages, our destination is uncertain but we will eventually get to where we need to be.

The slow recovery of our national economy has had a dramatic effect on the Borough of Chambersburg. All general fund sources of revenue have dropped dramatically since reaching historic highs in 2007. Our net decline in revenues from Interest Income, Deed Transfer Fees, Local Services Tax and Earned income Tax Amounts to approximately \$2,153,000. This is the equivalent of 12.3 mils of Real Estate Taxes.

For the past few years, we've had the luxury of using accumulated cash reserves to offset shortfalls in the hope that our economy would turn around. This has not happened. Without the use of our reserves, residents would have been faced with a tax increase anywhere from 20.0 mils to 32.3 mils.

Since there is nothing on the economic horizon that will result in dramatic improvement of our fiscal condition, we must seize the initiative. Our current pathway is unsustainable and can only lead to financial ruin.

In the effort to place our own house in order, Town Council has taken steps to reduce discretionary expenses, but more has to be done. We have to address a number of payroll issues. For every \$100,000 that the Borough pays in wages and salaries, there is an additional \$60,000 paid out in fringe benefits - the largest being for healthcare and pensions. Left unchecked, these two expenses will bankrupt every municipality in Pennsylvania. The Commonwealth needs to consolidate over 2,600 pension plans and over 1,000 healthcare plans into a more manageable number for police officers, fire fighters, AFSCME members and management, clerical and technical workers. Consolidation will eliminate waste, duplication, excessive administrative cost and politics.

Chambersburg had begun the process of controlling these expenses by offering an Early Retirement Incentive Program for supervisors, clerical and technical employees. Twenty-four offers were extended and fourteen were accepted. Through job restructuring, many of these positions will be eliminated resulting in significant savings. Borough employment will be at its lowest level since 1994.

A balanced Act 111 Arbitration award between the Borough and the Police Officers Association allowed us to keep an additional police position in the budget and maintain economic stability in the Department.

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We are currently in Act 111 Interest Arbitration with the IAFF Local #1813 representing our fire fighters and have begun negotiations with our AFSCME employees. Unfavorable results in these labor negotiations will put further strain on our budget during difficult economic times and could result in targeted increases to cover additional expenses.

Borough utilities, which represent 88% of our total budget, continue to perform well, and on-going plans and initiatives will continue to improve service and economic performance.

The design of the sewage treatment plant is about 60% complete. This allows us to focus more clearly on the total cost. With the utilization of innovative techniques and cutting-edge technology, the estimated cost of this project has been reduced from \$54 million to around \$36 million. Design features will also make the plant more efficient and reduce future operating costs.

Natural Gas rates have been very favorable for our customers. Rates have declined to 2002 levels and are expected to go lower in 2012. In partnership with the Municipal Gas Authority of Georgia (our natural gas supplier), the Borough has been able to provide over \$200,000 in interest free loans so that Borough residents can convert their heating systems from more expensive oil to economical, efficient gas heating.

The Gas Department continues to work on the development of Compressed Natural Gas Vehicle stations. The concept has been well received by a number of potential, high-volume customers. A

successful project would improve environmental quality and yield significant economic benefits to Chambersburg.

Our current electric supply contract with Detroit Edison Electric Trading will expire on December 31, 2012. Town Council had already adopted a portfolio approach for the future that should enable us to reduce rates while replenishing funds in the Electric Capital Reserve account.

We have entered into a joint venture with PPL to develop a landfill gas generation facility at the IESI Landfill in Scotland. This project will deliver 6-8 megawatts of economical, green energy to our customers.

Many communities across the country have allowed their utility systems to deteriorate. Chambersburg will continue to make prudent investments and improvements to our systems to insure quality and dependable service to our residents.

Except for a previously anticipated increase in sewer rates due to the projected cost of the wastewater treatment plant, there will be no rate increases for water, natural gas, electric or refuse service.

We do not live in a fairy tale land where the laws of economics have been suspended. Our problems are real, but thankfully not on the magnitude of other communities. The decisions will be difficult, but Town Council will do its job and meet our obligations to the people of Chambersburg.



CHAMBERSBURG FIRE DEPARTMENT Chief Fitzgerald



Tough times are evident everywhere, and the budget is extremely tight. In 2012, the Borough of Chambersburg's General Fund, which finances the Fire Department, is at an all-time low. These trying times make for tough budgetary

decisions for the Department that is facing a three hundred and fifteen thousand (\$315,000) dollar deficit this year with the possibility of personnel layoffs. Emergency medical responses continue to rise, and EMS staffing issues persist; however, the Department remains resourceful in pursuit of other avenues during this economic low. To offset some deficit, the Department restructured ambulance fees to ensure comparability to surrounding providers and the Master Fee Schedule to include fees for triennial business operations and annual inspections for State or Department of Health compliance. Also, the Department plans to sell one ambulance to offset a portion of this deficit.

With the retirement of Deputy Fire Chief William Dubbs, the Chambersburg Fire Department implemented a Duty Officer program that guarantees the availability of a Command Officer for Borough responses twenty-four hours a day, seven days a week. On-duty staff continues aggressive fire prevention and education, safety, and inspection programs. As a result of those efforts, fires are down in Chambersburg. In 2011, the Department initiated the Boroughwide "Smoke Alarm Program" that is also vital to fire prevention methods. This past year alone, the Department installed 469 smoke alarms in residences throughout the Borough.

Amidst these tough fiscal times, the Department continues to train, implement new programs, and drive to bolster volunteer ranks. Career and volunteer personnel alike completed significant hands-on training this past year. Several live burn scenarios at the Fire Training Center

were once again a great success and benefit towards firefighter safety and accountability. The Department implemented new volunteer duty requirements which hopefully will increase staffing levels. The designated training career path for the volunteer sets a high standard and provides clear direction that is advantageous for the volunteers and the Borough as a whole. The active volunteer application process is very thorough, and established criteria trustworthy and dedicated individuals. Ultimately, the Department's goals are to supply the same level of fire protection and operate a second ambulance twenty-four hours a day at McKinley Street Station, which is valuable and crucial to the south side residents of the Borough of Chambersburg. Currently, due to staffing issues, a second ambulance is in service only when volunteer personnel are available.

The Department takes the grant writing process seriously and recently applied for a two-year, government-funded grant, Staffing for Adequate Fire and Emergency Response (SAFER), which could provide \$1,614,843 towards salaries and benefits over a two year period. This past year, grant assistance totaling \$61,490.86 provided smoke diesel exhaust systems for all apparatus, electrical upgrades and first floor window and door replacements at McKinley Street Station, and a Power Pro 6500 Ambulance Stretcher. The Borough/State contributed \$74,200 to the Chambersburg Firemen's Relief Association; in return, the Chambersburg Firemen's Relief Association funded \$12,078.30 of equipment designed to enhance Department safety. 2012, the Department hopes to upgrade the McKinley Street Station alerting system and an entire building emergency generator system utilizing grant assistance if acquired.

Overall, 2011 was a very productive year, and the Department will strive to meet the fiscal and operational challenges in 2012 as the Borough of Chambersburg continues to grow and change in hope of providing the best possible community service to area residents.

MAYOR AND CHIEF LAUD VARIOUS OUTREACH PROGRAMS; MAKE APPEAL TO BROADEN TAX BASE



Mayor Lagiovane

Mayor Pete Lagiovane and Police Chief David Arnold sat down with Graham Messner to offer information about various programsandhappeningsgoing on throughout the Borough and its police force. In Pennsylvania Boroughs, the Mayor manages the police department.

MAYOR: We're very happy with the Chaplain's Program, which is a program that uses local chaplains to help in situations where something like a murder or suicide has occurred. The chaplains are called in when this occurs and offers families and friends someone to talk with and tries to help them through it. This allows the police officers to focus on whatever has occurred rather than deal with the social service kind of stuff.

CHIEF: It's also very helpful for our police officers as well because they sometimes also need some support from the chaplains. The chaplains also have done ride alongs with our officers and they've all mentioned how eye-opening it was to see how much stress the officers have to deal with because even a simple call has the potential to pose some serious danger.

MAYOR: The chaplains are also sometimes called into help with what we call "frequent flyers". Those are people that are constantly getting into disputes that require police intervention. After three or four times of going to the same residence or dealing with the same people, a police officer may suggest that the people or person speak with a chaplain in an effort to get some things worked out.

Another program that we run is in conjunction with Shippensburg University and the criminal justice department. We take a junior or senior and run an internship program with them for 6-8 weeks.

CHIEF: They ride along in the evenings and are afforded a look at what it's really like to be out on the street. It's invaluable for them because they can decide whether or not that this type of police work is what they want to do. It's not for everybody and some may choose to go the



Chief Arnold

state police route or some other type of police work. The bottom line is they are all appreciative of the experience.

What are some of the challenges for the police force?

MAYOR: Money. The amount we pay in property taxes doesn't even pay for our operations. We're going to have to broaden our tax base because you can't run this place with what we're taking in right now. There's a 3% hotel tax and we get none of it. The county gets it all. It'd be nice if we could get an extra 2% on that. We'd also like to get some revenue from liquor sales as well, but we get nothing.

The townships have also got to start kicking in some money for things like our SWAT team and other programs that extend beyond the borough limits. We don't just arrest Borough of Chambersburg criminals. They are often from the townships, but we're using our resources to deal with them.

CHIEF: We have 32 officers and handle 15,000-16,000 calls a year. The townships don't have to pay for security and a standing police force. They use the state police, but we're often dealing with their residents. Using statistics, we should ultimately have a staff of 36 officers, but we can't afford it. We're expensive, I know, but we make this area - the borough and townships - much safer. That's worth a lot.

We've made some cost cutting measures, but there's a point when you have to start having the discussion as to whether the force is taking a step forward or backward. The borough council hasn't raised taxes in four or five years, which is great. But I think if the taxpayers knew a modest increase could increase their level of safety for fire and police, they'd be okay with it. So much of our property isn't taxed because of properties belonging to government, non-profits or churches. The cost of business keeps going up and some of these groups enjoy all the services but aren't paying in.

What are some other things the police force are providing?

MAYOR: We recently started an evidence-based program in conjunction with Women In Need (WIN). What happens is when we go on-site where there is an abusive situation, we now have a tool to help provide support for those who are being abused. We have a 10-question survey that the officer uses that quickly helps identify whether or not there is a likelihood of the abuse reoccurring. If it shows that abuse is likely to be ongoing, we get them on the phone with WIN. Studies show that by having that interaction, homicides and assaults have declined significantly.

CHIEF: Our Neighborhood Watch programs are really doing a nice job as well and have really cut down on a lot of the nuisance stuff that goes on. We've done a good job of creating a nice line of communication with each of these groups and it allows us to deal with situations sooner than later and that alleviates tension in the community.

We'll also be changing our record management system so that we can trade information with other municipalities. Right now they're on one system and we're not. Now, when a guy who got into trouble in Greencastle last night is getting into trouble in Chambersburg tonight, we'll know about it immediately. It'll be way more efficient and will cut down on a lot of phone calls back and forth.

2012-2013 ROSTER MAYOR AND MEMBERS OF TOWN COUNCIL OF THE BOROUGH OF CHAMBERSBURG, PA

MAYOR - 2010-2013 Peter Lagiovane

610 Wallace Avenue Chambersburg, PA 17201 (r) 264-8231; Mayors Office 261-3243

COUNCILMEN

William F. McLaughlin

President of Council First Ward 2012-2015 1306 Edgar Avenue (c) 860-7779

Thomas L. Newcomer

Finance Chairman Second Ward 2012-2015 129 Highfield Lane South (r) 267-0430

Elaine M. Swartz

Third Ward 2012-2015 326 Cosell Drive (r) 267-2120

Sharon A. Bigler

Assistant Finance Chairman Fourth Ward 2012-2015 359 High Street (r) 263-5524

Bradley J. Elter

Fifth Ward 2012-2015 1042 Greystone Circle (r) 264-5112

Allen B. Coffman

Vice-President of Council First Ward 2010-2013 112 Pennsylvania Avenue (r) 267-2739

John N. Huber

Second Ward 2010-2013 234 S. Coldbrook Avenue (r) 264-6635

Andrew C. Paszkowski

Third Ward 2010-2013 169 Lantern Lane (r) 496-8543

Margret A. (Peggy) Shank

Fourth Ward 2010-2013 357 Glen Street (r) 264-1147

Heath E. Talhelm

Fifth Ward 2010-2013 840 Brandon Drive (r) 263-1108

Council Meetings - 7:00 p.m.

Regular Public: 2nd and 4th Mondays
Council Chambers

Office Address

100 South Second Street Chambersburg, PA 17201 Office Phone:

(717) 264-5151, Ext 3201 or 3254

MAINTAINING BOROUGH PROPERTIES



The Property Maintenance Code and You

Whether you own or rent your home or own the building where your business is located it is important to understand the rules related to maintenance of the building and surrounding property. The Borough of Chambersburg enforces the International Property Maintenance Code that contains basic building and outdoor property standards. Code enforcement is accomplished by complaint and observation for the outside of buildings and surrounding property and through a systematic interior and exterior inspection program for residential rental properties. Rented dwellings are inspected one time every three years through the residential rental unit inspection program however complaints received between systematic inspections are promptly investigated. The following are examples of items that may violate property maintenance code standards:

- Peeling paint (interior & exterior) at owneroccupied or rental units.
- Missing or inoperable smoke detectors in rental units.
- Electrical system hazards in rental units.
- Trash or rubbish in the yard at owneroccupied or rental units.
- Inoperable motor vehicles stored outside at owner-occupied or rental units.
- Grass or weeds taller than 10 inches at owner-occupied or rental units.

Bill Dubbs, Dave Lutz and Kathy Newcomer are certified Property Maintenance Code Officers for the Borough of Chambersburg. Julie Martin provides secretarial support. Mr. Dubbs and Mrs. Newcomer administer the code pertaining to basic building and outdoor property standards while Mr. Lutz administers the system residential rental unit inspection program. Please contact Mrs. Martin at 263-2337 if you have questions or would like to file a complaint about a potential code violation.

Make Your House More Energy Efficient and Code Compliant

The Borough of Chambersburg Housing Rehabilitation Program is offered to provide grants and low interest loans for income qualified homeowners to make energy efficiency improvements as well as rehabilitate your home to meet current code requirements. Household income limits for the program are reasonable. For example, a homeowner with a family of four with a total annual income of \$51,350 or less may qualify. Applications are being accepted now. If you would like to apply please call Kathy Newcomer, Community Development Specialist at 261-3208.

Energy Efficiency Financing Program

The Borough Gas Department is offering a low cost financing program for conversion of nongas residential furnaces and water heaters to gas units, providing substantial savings to Borough residents. The program began in 2011 and we anticipate it will continue for several more years.

The financing program provides up to \$5,000 at 0% interest, with a maximum term of five years. A \$3.00 per month administrative fee is added, and repayments appear on the customer's monthly utility bill.

Chambersburg Borough natural gas costs ¼ the price per BTU than heating oil. We've had numerous customers tell us they spend \$4,000 or more to heat their homes with oil. By

participating in the program, their comparable gas bill is under \$1,000 for the year, with a loan repayment of about \$1,000 for the year. Providing a way for our customers to save \$2,000 per year in this economy is a great accomplishment for the Borough.

The program is financed by the Borough's gas

supplier, the Municipal Gas Authority of Georgia, with no financial burden to Borough residents.

Residents interested in learning more about the program should call John Leary at 261-3234 or Jon Mason at 264-6385, or by visiting our website http://www.chambersburgpa.gov/gas.php.

GET READY FOR SPRINGTIME

Helpful Tips Regarding Borough Rules and Laws

GRASS/WEEDS - Owners or occupants of every property may not permit their grass, weeds or other vegetation (not edible or planted for some useful or ornamental purpose) to grow in excess of ten (10") inches in height on their property; natural, undeveloped, agricultural, and marshy lots are enforced within thirty (30') feet of a curb or one-hundred (100') feet of a building only.

Also, property owners must keep grass and weeds from growing in their sidewalk areas or along the curb in front of their properties. In cases where there are grass and weeds growing in these areas, property owners are responsible to remove them.

TREES OVER SIDEWALKS - Property owners are reminded that all trees, shrubs, hedges and other growing vegetation overhanging sidewalks must be kept trimmed to height of not less than eight (8') feet to avoid interference with pedestrians.

TREE LIMBS OVER THE ROAD - Property owners are reminded that all tree limbs overhanging the main travel portion of a street within fourteen (14') feet above the paved roadway shall be removed or trimmed.

DEAD OR DYING STREET TREES - Property owners are reminded that all street trees (trees along the street) are the responsibility of the adjacent property owner and the Borough's Shade Tree Commission is responsible for making sure they are safe and healthy.

GARBAGE, TRASH, AND LITTER (INCLUDING FURNITURE PLACED OUTSIDE) - Property owners are reminded that the Borough enforces property maintenance standards. Nuisances in fact, on private property, must be remediated or the property owners may face fines and civil penalties.

Complaints of these violations should be made through the Office of the Property Maintenance Code Enforcement, Mr. William Dubbs (717) 261-3262; please provide the address of the property in violation.

If an inspection of the property verifies a violation, a notice will be mailed to the property owner requiring that the violation be corrected. Various time frames and fines apply to specific violations. If a violation is not complied with, the Borough shall correct the violation, which will result in a bill to the property owner covering the actual costs plus ten (10%) percent. If this bill is not paid within thirty (30) days of issuance, the Borough will file a lien against the property based on the amount of the bill. It is Borough policy to execute liens which may result in the sale of the property.

BEING A GOOD NEIGHBOR

BARKING DOGS - Borough Ordinance 96, Article II states that a dog owner shall be presumed to have created a nuisance if he shall permit his dog to cause annoyance or discomfort to or to disturb the peace of the citizens, residents, or other persons lawfully in the Borough by barking, yelping, howling or causing any other unseemly noise...for a period of 10 minutes, or the making of such noise intermittently for 1/2 hour or more. If you are reported for violating the barking dog ordinance you can be fined up to \$300.00.

DOG WASTE - Another problem sometimes faced by residents is dog waste left on public or private property. This is a violation of Borough Ordinance 96, Article III. Please clean up after your dog; you could be fined up to \$25 for each offense.

Call the Borough's Police Department or Dog Enforcement Officer for details (264-4131).

RECREATION DEPARTMENT CONSTANTLY ADAPTING

One department that many Borough of Chambersburg residents interact with on a regular basis is the Recreation Department. The Recreation Department and Superintendent Guy Shaul constantly have to expand, adapt and improve without the benefit of a bevy of funds. 2011. the department offered 151 programs in the form of classes, clinics, leagues, events, trips and concerts. In the past two years, 75 new programs have been initiated and the Recreation Department team is looking to offer more going forward. "We're always looking for new programs and qualified instructors," said Shaul. "In addition, we are trying to expand some of our program offerings in the non-sports arena." Some examples of new programs introduced were various bus trips, belly dancing classes, skateboard clinic, Intro Into Bead Making, Cheer Camp, ceramics class, petite chef classes, lacrosse camp, pool splash parties, fitness boot camp, boating skills, family fun night at pool and 7 v 7 soccer league. Shaul and his staff plan on utilizing social media in a bigger way this year as a more efficient means of getting the word out on the varied

programs that are offered to adults and youth. In 2011, overall facility in comerose 2% from 2010 with the Municipal Pool facility accounting for \$144,816. "We're trying to be as fiscally responsible as possible," Shaul said. "We have some residents who feel strongly about us putting resources toward a certain project that they believe in, but may not be a priority for the entire community" "The reality is we have a long list of projects to complete and we would love to do them all, but we have to be prudent." One example of saving money was the recent installation of the Mill Creek Acres Playground. Utilizing donated resources from the Electric, Water, Highway and Recreation Departments, the Borough was able to save a considerable amount of money in installation "It was a great team effort and wasn't easy said Shaul. "We're really pleased with the park and there is an excellent Neighborhood Watch Program that has been fantastic in keeping it clean, safe and vibrant." Some of the upcoming projects that are in the department's sites are determining whether to renovate the Memorial Park fountain

> and addressing some needed improvements to the tennis courts. In addition to those improvements, a DCNR grant application was turned into the state for Phase 2 of improving the Mike Waters Memorial Park. The proposed improvements will include: a multi-purpose field, a Water Spray Pad and extending the walking path around the park. "We want to be as responsive as we can to our patrons and we believe these improvements provides somethina everyone." Shaul said.

Facility Usage

2011

- Our facilities were reserved a Our facilities were reserved a total of 5,184 hrs. down 2.5 % total of 5,315 hrs.
- Community Center was utilized 1,506 times by 59,255 utilized 1,612 times by people through Sept.
- Memorial Park Pavilion was reserved 45 out of 153 days (May-Sept)
- Pool attendance was 34,111
- Pool Memberships 293
- Pool was open 84/88 days

2010

- Community Center was 54,373 people through Sept.
- Memorial Park Pavilion was reserved 54 out of 153 days (May-Sept)
- Pool attendance was 28,783
- Pool Memberships 250
- Pool was open 85/87

NOISE ORDINANCE

There are two noise ordinances being enforced in the Borough of Chambersburg:

The first is called the *Noise Nuisance Ordinance*. This ordinance is enforced by the Borough's Police Department (264-4131). It prohibits certain noise nuisances at any time, for example:

- Noise from a vehicle or its sound system plainly audible or felt at a distance of 100 feet from the vehicle
- Animal noises lasting for 10 minutes or more continuously or intermittently for 30 minutes
- Vehicle racing
- · Noise from improperly maintained equipment

This ordinance also creates a quiet period. This is from 10 p.m. to 6 a.m. on Sundays and weekdays. On weekends the quiet period begins at 11 p.m. on Friday and Saturday nights and ends at 8 a.m. on the following mornings. During the quiet period noise from any source (with some common sense exceptions) may not be plainly audible or felt across a property line or from within another dwelling unit (for example, adjoining apartments).

The second is the Noise Performance Standards in the Zoning Ordinance. This ordinance is enforced by the Land Use and Development Director (261-3232). This ordinance establishes standards for noise from land uses (generally businesses or industries). Basically, in a residential district the noise level should be lower at night (10 p.m. to 6 a.m.) and all day on Sundays and legal holidays. In a commercial area the noise can be louder with a quieter period at night. In manufacturing districts the permitted noise level is higher at all times.

Please note that landlords will be notified if their tenants violate noise levels.

THE CLOSED BOROUGH LANDFILL OFF HOLLYWELL AVENUE

As mandated by State law, the Borough of Chambersburg must recycle. To help in the recycling of grass, brush, trees and leaves, the Borough's landfill will be open for green waste only under the following conditions:

- Open ONLY to Borough of Chambersburg residents and permitted contractors
- Material allowed to be dumped is grass, brush, trees and leaves ONLY
 *All material should be de-bagged; bags are not a permitted material
- All other materials are considered trash and are NOT allowed
- Illegal dumpers will be prosecuted to the full extent of the law
- The closed landfill will be available Monday through Saturday 7:30 a.m. 3:30 p.m.

The Borough of Chambersburg landfill is located off of Hollywell Avenue adjacent to the Wastewater Plant. If you have any questions about green waste dumping at the Borough of Chambersburg landfill, please call David Finch, Director of Public Works, at 261-3200.

LOOK FOR FUTURE DETAILS ON SPRING CLEANUP DAYS, STREET SWEEPING, AND SPRINGTIME ACTIVITIES

For general information, the Borough's website is now: www.chambersburgpa.gov Or call the Chambersburg Service Center 24/7 at 263-4111

DOING OUR PART TO MAKE OUR COMMUNITY A GREAT PLACE TO LIVE

STREET SWEEPING NOTICE

In an effort to keep the streets clean and the storm sewers free of debris, the Borough of Chambersburg is sending street sweepers throughout the Borough.



The only way to effectively clean our streets is to move parked vehicles out of the sweeper's path. Residents are asked to remove their cars from the street prior to the arrival of the sweeper, which can appear very early in the morning. We will only do one side of the street at a time; parking should be available across the street or nearby.



If your side of the street is going to be swept, we will put out traffic warning cones 24 hours in advance of the arrival of the sweeper.

Failure to remove your car from the street can result in a \$25 dollar ticket for each car.

So please, when you see the traffic warning cones go up, remove your vehicles from that side of the street.

Help us keep your community clean!

Avoid a \$25 ticket!

Your cooperation and assistance is greatly appreciated. If you have any questions about the street sweeping program, call David Finch, Assistant Manager at 261-3200.

CONDENSED FINANCIAL STATEMENTS



Founding Fathers Memorial Statue at Chambers Fort Park

2011 ACTUAL

REVENUES: Taxes: Property, Wage, Deed Transfer and Occupational Privilege Police Fines & Costs Recreation Department - Pool & Park Receipts Federal, State & Other Reimbursements Licenses, Permits, Ambulance, & Other Receipts Enterprise Funds Internal Service Funds Payroll, Employees' Pensions & Other Trust Funds Surplus to next Fiscal Year's Operating Funds Surplus to next Fiscal Year's Special & Reserve Funds	AMOUNT 6,253,516 131,308 412,401 1,072,327 3,417,409 53,797,681 6,225,858 13,990,513 21,350,141 15,003,334
TOTAL RECEIPTS Inter-Fund Transfers TOTAL RECEIPTS AND INTERFUND TRANSFERS	121,654,488 5,835,333 127,489,821
APPROPRIATIONS: Fire, Ambulance, & Police Highway, Traffic & Lighting Public Recreation General Administration Community Development Enterprise Funds Internal Service Funds Payroll, Employee Pensions & Other Trust Funds Surplus to next Fiscal Year's Operating Funds Surplus to next Fiscal Year's Special & Reserve Funds	7,600,082 1,897,075 1,449,531 1,668,549 785,223 52,940,284 5,663,239 13,924,556 20,191,920 15,534,029
TOTAL EXPENDITURES AND CASH BALANCE Inter-Fund Transfers TOTAL EXPENDITURES, CASH BALANCES AND INTERFUND TRANSFERS	121,654,488 5,835,333 127,489,821

PROPERTY TAX RATES - DIRECT AND OVERLAPPING GOVERNMENTS

Tax Year	Borough of Chambersburg	Chambersburg School District	Franklin County	Franklin County Library
2011	20.0 mils	92.76 mils	25.15 mils	0.8 mils
2010	20.0 mils	89.62 mils	25.15 mils	0.8 mils
2009	20.0 mils	84.98 mils	24.65 mils	0.8 mils
2008	20.0 mils	80.98 mils	21.95 mils	0.8 mils
2007	20.0 mils	76.91 mils	21.75 mils	0.8 mils

- 1. Chambersburg Town Council adopts only the Borough rate; not the other rates
- 2. Chambersburg Town Council has not raised taxes in the last five (5) years
- 3. Your Borough Property Tax represents only 14¢ of every \$1 paid in property taxes
- 4. The Borough also collects Earned Income Tax, Deed Transfer Tax, and Local Services Tax

Borough of Chambersburg 100 South Second Street Chambersburg, PA 17201-0909

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BOROUGH STAFF

Jeffrey Stonehill Borough Manager Director of Utilities (b) 261-3245

David C. Finch Assistant Borough Manager Public Works Director (b) 261-3200

Jamia L. Wright Borough Secretary (b) 261-3254

Jody L. Mayer Assistant Borough Secretary (b) 261-3201 G. Bryan Salzmann Borough Solicitor (b) 263-2121

Welton J. Fischer Assistant Borough Solicitor (b) 264-8020

Suzanne Miller-Trinh Assistant Borough Solicitor (b) 264-6029

Ron Pezon Electric Superintendent (b) 261-3250

Jeff Heverly Assistant Electric Superintendent (b) 261-3250

John Leary Gas Superintendent (b) 261-3234

Jon Mason Assistant Gas Superintendent (b) 263-6385 Lance Anderson Water and Sewer Superintendent (b) 709-2285

A. Elwood Sord Assistant Public Works Director (b) 261-3233

William FitzGerald
Emergency Services Chief
(b) 261-3230

David J. Arnold Police Chief (b) 264-4131

Guy Shaul Recreation Superintendent (b) 261-3275

Julie Redding Assistant Recreation Superintendent (b) 261-3275

Phil Wolgemuth Land Use and Development Director (b) 261-3232 William F. Dubbs, Jr. Property Maintenance Code Officer (b) 261-3262

Kathy Newcomer Community Development Specialist (b) 261-3208

Paul Cullinane Economic Development Specialist (b) 264-5151

Casimir L. Rzomp, Jr. Borough Treasurer/ Finance Director (b) 261-3248

Nancy Foster Assistant Borough Treasurer (b) 261-3244

James S. Clapper Wage Tax Collector (b) 263-5141

William H. "Buzz" Shank III Borough Tax Collector (b) 263-6565

Borough of CHAMBERSBURG

Borough Of Chambersburg 100 South 2nd Street Chambersburg, PA 17201

www.chambersburgpa.gov